

ERP (Enterprise Resource Planning) systems has never been easy to implement. It poses many challenges for both the customer and implementation partner. Many projects end with disappointment, some even end up with re-implementation.

the results as expected despite the efforts, time and money invested throughout the project cycle.

Common stories that we often hear based on our interviews are that customers think that consultants do not really understand them (eg their processes, pains, requirements etc) well. On the other hand Consultants/ Developers think customers are not sure of what they want hence they always change their mind. It boils down to expectation, industry knowledge, communication and project management.

Customers feel the software and/or consultants do not deliver

Against this background, we at Sterling Team (STEM) as SAP & Microsoft partner strive to understand customers better so that they can get their best return on IT investment, and run their business more effectively and efficiently. Doing good for others has been the Mantra of our founders. Our mission is to utilize and share the talents and experiences we have to help customers achieve operational excellence. This has been the driving force of our operation and has motivated us to grow especially during difficult times. To support our mission, Sterling Team focuses only on SAP & Microsoft Solutions and several industries: Retail, Distribution and Manufacturing which enables us to. obtain deep understanding and expertise of what our customers do and want. To know us better, please visit our Blog on blog.sterling-team.com where we share our experiences and passions on implementing IT system, particularly ERP system.

iReap Mo

Helping our Clients in achieving operational excellence is our mission

for Our Client Please check "www.sterling-team.com/clients/"

# VISION

To be Best IT solution provider, by providing effective and efficient business application solution (ERP)

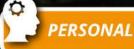
VISION MISSION

# **MISSION**

Helping Our Clients in achieving operational exellence

# OUR VALUE





PERSONAL DEVELOPMENT







# Our Journey Growing Together & Innovating



**2023**Become Microsoft Dynamics
365 Business Central Partner



Become UiPath Silver Partner

2021



**2021**Marketing Exellence
of The Year



**2020**Partner of The Year 2020
Indonesia SAP Business One



**2016**Launch iREAP POS PRO for Android



Launch Bagi Teman From Android

2016



Award Best Partner 2016 SAP Business One

2016



**2018**Award Best Partner 2018
SAP Business One Hana



2016
iREAP POS Lite Most
Use POS Apps From
Indonesia with More
100.000+ Download



**2015**Award Best Partner 2015
SAP Business One



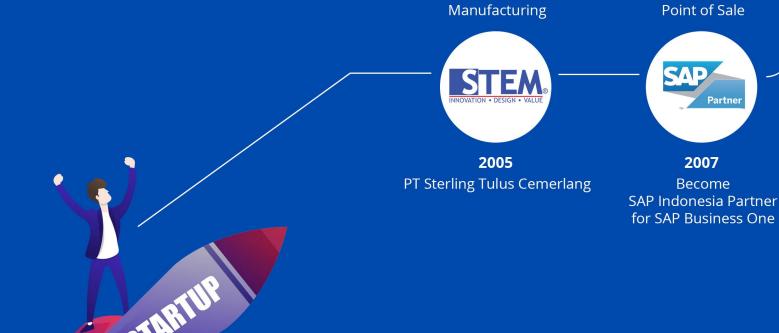
2014
Dedicated Support &
Maintenance Award
Fastest Growing
B1 Partner



**2013** Award Best SAP









AWARD WINNING

# BEST OF BEST

2020

**Partner of The Year** Indonesia SAP Business One



2012

Award Sap Business One - Add On Retail



PT STERLING TULUS CEMERLANG

INDONESIA

2022 SMB MOVATION



2013

**Award Best SAP** 



2014

**Dedicated Support & Maintenance Award Fastest Growing B1 Partner** 



SAP SAP Business

> MARKETING EXCELLENCE OF THE YEAR **PT Sterling Tulus Cemerlang**

Congratulations!

2018

**Award Best partner 2016 SAP Business One** 

2021

**Marketing Excellence** of The Year



*2015* 

Award Best partner 2015 SAP Business One



2016

**Award Best partner 2016 SAP Business One** 

SAP BUSINESS ONE



CLIENTS

200+ COMPANIES

60+ SAP HANA

1.500+ POS

2.400+ USERS

SUPPORT TEAM

DEDICATED



# How We May Help You



Sterling Team (STEM) helps clients meet the needs of their ever more demanding customers. We understand that to be successful, a business must be able to deliver competitive prices, better products, and innovative level of services to provide unique customers' experience. With our experiences and skills, we have gathered understanding in numerous models of business processes as well as systems. Our focus is on delivering tangible business benefits on top of successful ERP implementation.

# SERVICES

# **ERP Implementation**

The success of new IT system implementation are depends on organization and users readiness to adopt changes, selected IT system which will be implemented and the Consultant whose will help on the implementation proses. Implementation process is the most important step in the proses of IT system changes, meanwhile the IT system selection process that fit to the industry and company business process is also playing an important role. We adopt ERP implementation methodology combine with our experience and the needs from customers. e.g.: we check user readiness after training by doing exam, and hope we have a clear signal if the user understand and ready to Go live or need more training. Below are ERP implementation phases in summary:

Project Preparation: Includes scheduling, resource allocation, preparation of the organization for

**Blueprint**: Discussion and documentation of current business processes and changes in the future, mapping users requirments to business process and ERP

Realization: ERP configuration, testing testing and testing, data preparation by the user

Go Live Preparation: User training, final preparation for master data and balance

Go Live: New system used by users

**Support:** After go live support to handle technical issues.



# **OUR** SERVICES

# **ERP Maintenance & Support**

Maitenance and Support in ERP system as like in SAP Business One & Microsoft Dynamics AX play very important role. SAP Business One & Microsoft Dynamics AX Integrate all department and it became very important to keep the system runs all year long to support your business. As your business grows you might need new reports, new business processes or even new company to be put in the system. Sterling Team invests on dedicated pool of SAP & Microsoft Dynamics AX experts to support as well as improve your SAP Business One & Microsoft Dynamics AX Systems. Discover how our support team can help you optimize operations with less budget – freeing up more resources for innovation.

**Technical Support:** This package is the most basic package and mostly helping customer on technical issues and handling error message of ERP and our STEM Addons

Operational Support: Includes operational challenges support, It's all about understanding your particular needs, your unique problems and taking a proactive approach in solving them— even finding alternatives that you, our valued customer, may not have considered.

Enhancement Support: SAP Business One & Microsoft Dynamics AX implementation is just like other ERP implementation, system implementation is just a beginning along the way, the system need to be updated to adjust to business needs such as additional Reports, or new feature need to be implemented.

STEM®



# How We May Help You











# SAP Business One

STEM is implementing SAP Business One product, which is an ERP solution software that has complete module for small and medium size company to integrate all core business functionality in your company. Start from sales planning, purchasing, sales, production, inventory, services, operational, financial and accounting:

### 1. SAP Business One

SAP (System Application and Product in data processing) is an ERP (Enterprise Resource Planning) software build to give realtime information access for financial, CRM, manufacturing and the ability to improve management. SAP Business One has several modules:

- Administration: Basic system setup for currency exchange rate, system setup, authorization, warning and data export-import functionality

- **Financial**: Manage all financial and accounting data, Chart of Account, General Ledger and financial report SAP Business One also has functionality to control budget and profit for income and expense.

- Sales opportunities: Helping sales department to manage opportunity and analize sales information.

- Sales A/R: Handle all aspect in sales process. Starting from sales order, delivery, invoice and return.



# SAP Business One

 Purchasing A/P: Manage all vendor/supplier transaction. This module handle purchasing process to invoicing. This module also have additional feature to include freight / landed cost to item cost.

To add the cost of freight and other functions

- Business Partner: Keep master data for all supplier, customer and lead customer
- Banking: Handle all transaction related to finance.
- Inventory: Manage stock in warehouse, price list, special price, alternative item, inventory transaction, to manage transaction with batch and serial number.
- Production: Handle production component and production process.
- MRP (Material Requirement Planning): Manage all material requirement in manufacturing process.
- Service (Material Requirement Planning): Monitor interaction between sales department and customer. Also to maintain information regarding service contract, item and serial number.
- Human Resource: Master for employee information in company.



# DISTRIBUTION & MANUFACTURING

SAP Business One Add-on untuk industri Distribusi dibuat khusus untuk semua Distributor. Fitur yang dibutuhkan untuk industri seperti Master Data Management, Advance Pricing & Promotions, Sales Rebate, Purchase Rebate, A/R Collection Process juga sebagai penyimpanan gudang dengan bin lokasi.

**Discount & Promotion** 

Mobile Sales Schedule & Attendance

**Payment Collection** 

**Mobile Salesman Activities Tracking** 







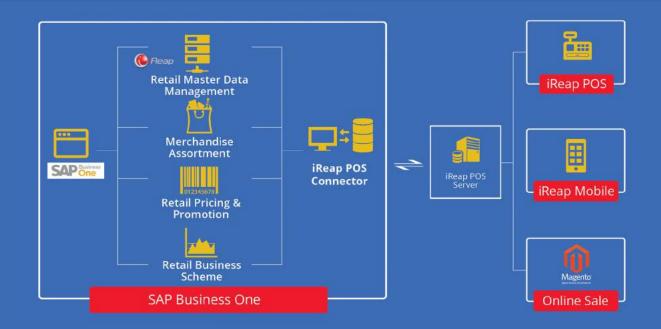






# Integrated Retail Application Add - on For SAP Business One

» Powerful » Best Value » Fully Integrated » Affordable

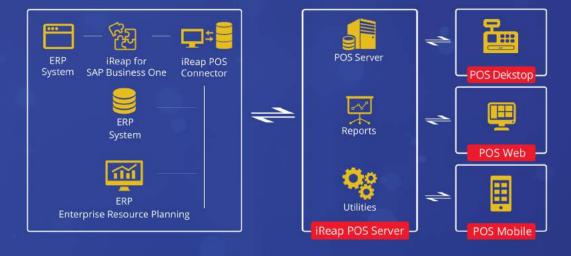






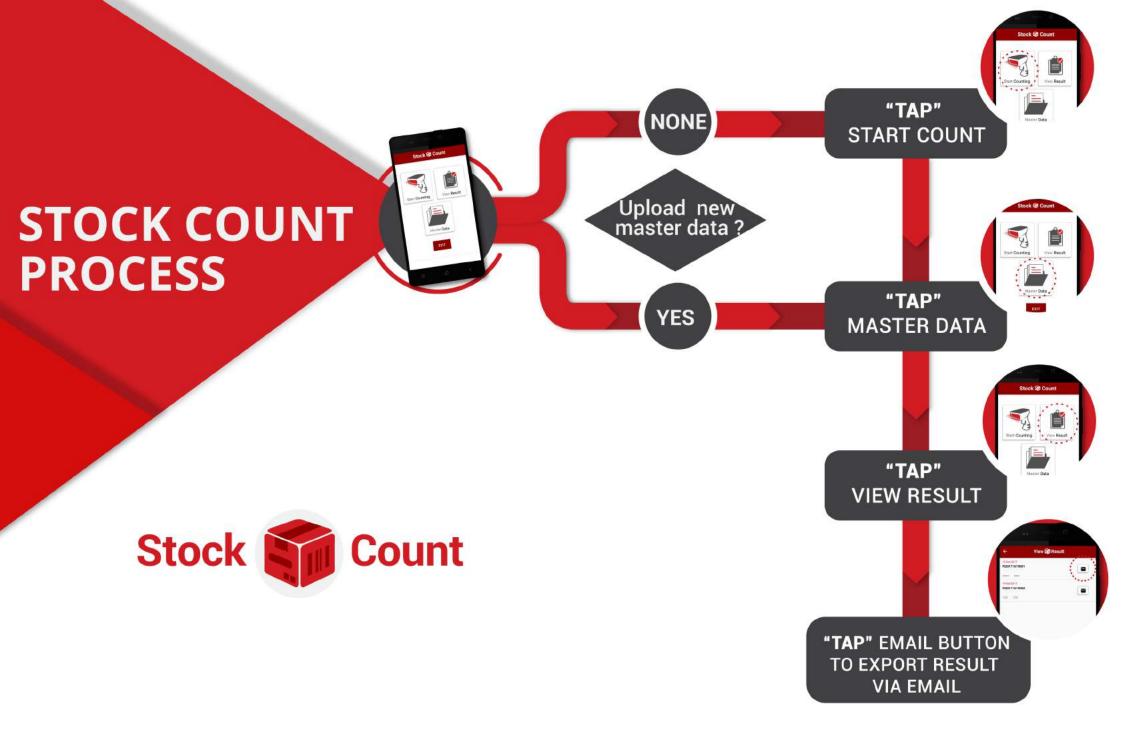
# Enabling You to Manage Your Stores Effectively & Profitably

- Integrated Functions
- > Sophisticated Promotion & Pricing Tools
- >> Rich Capabilities to Support Retail Store Operation
- Simple to Use













### **iFLOCS A New Solution to a Perpetual Problem**

iFLOCS is an innovative livestock business solution with IoT (Internet of Things) technology that we provide, so essential things in livestock farming can be analyzed easily using a Smartphone integrated with SAP Business One so that the benefits can be:

- Analyze the efficiency of feed use
- Analyze the mortality rate of livestock
- Analyze the use of vitamins/medicine to the performance of livestock
- Analyze animal weight
- Analyze livestock sales
- Analyze expanse expense (use of petty cash)
- Record stock of feed, vitamins, medicine and livestock







As SAP Gold partner, PT Sterling Tulus Cemerlang (STEM) is pleased to offer a robust and proven integrated solution developed for the Commodity and Feed Industries. SAP Business one, coupled with STEM's own industry-specific solution, provides a single and affordable way to manage your entire business and supply chain: from purchase of raw materials to production, from sales and customer relationships to payment collection and from logistics to accounting/finance. Designed specifically for the Commodity and Feed Industries, our solution helps companies streamline their processes as well as act based on timely and accurate information, hence increasing profit

Diagram illustrating Our Solution for The Commodity & Feed Industries







### **Diagram Illustrating SAP Business One for Wood Industry**

The critical elements that define success in the wood industry. From procurement strategies securing high-quality wood to agile warehouse management, meticulous production processes, and seamless sales transactions, each aspect is essential in shaping the industry's journey from raw material to finished product.

### **Procurement**

The wood industry is distinctly characterized by its reliance on effective procurement strategies. Success in this sector hinges on securing high-quality wood at competitive prices.

### Warehouse Management

Agility is essential in the wood industry, where rapid Inventory and Warehouse Management is critical.

### Production

Production in the wood industry is complex, involving stages like rotary, cutting, assembly, finishing, and packing, with each stage requiring precision to combine multiple components into a high-quality finished product.

### Sales

The sales process in the wood industry follows a structured flow to ensure seamless transactions and customer satisfaction.





# **Dynamics 365 Business Central offerings**

Connects sales, service, finance, and operations teams in a single solution to help them adapt faster, work smarter, and deliver results.







### **Dynamics 365 Business Central Capabilities**

Here's a list of Business Central capabilities. Note that Service Management and Manufacturing are only available in Dynamic 365 Business Central Premium. See full list of capabilities below.



### Sales & Marketing

- > Contact management
- > Campaign management
- > Interaction & document management
- > Email logging
- > Opportunity management
- > Dynamics 365 sales integration



### **Sales & Delivery**

- > Sales invoicing
- > Sales order management
- > Sales line pricing & discounting
- > Campaign pricing > Sales invoice discounts



### **Purchasing & Payables**

- > Purchase invoicing > Purchase order management
- > Purchase return order management
- > Alternative order addresses
- > Purchase invoice discounts

### Inventory

- > Inventory control
- > Item categories
- > Item attributes
- > Item tracking
- > Multiple locations
- > Location transfers



### **Supply Planning & Availability**

- > Supply planning
- > Demand forecasting
- > Sales & inventory forecasting
- > Order promising
- > Calendars



### **Project Management**

- > Basic resources
- > Capacity management
- > Multiple costs
- > lobs
- > Time sheets



### Service Management\*

- > Planning & dispatching
- > Service contract management
- > Service item management
- > Service order management
- > Service price management



### **Warehouse Management**

- > Bin tracking
- > Inventory picks & put-aways
- > Warehouse receipt
- > Warehouse shipment



### Manufacturing\*

- > Assembly management
- > Standard cost worksheet
- > Production bill of materials
- > Basic capacity planning
- > Machine centers
- > Version management





Dynamics 365 Business
Central outcompetes
with the only fully
integrated stack, on the
world's most trusted and
comprehensive cloud



Identity, security, management, and compliance









### **UiPath Indonesia Robotic Process Automation (RPA)**

Robotic Process Automation is the technology that allows anyone today to configure computer software, or a "robot" to emulate and integrate the actions of a human interacting within digital systems to execute a business process. RPA robots utilize the user interface to capture data and manipulate applications just like humans do. They interpret, trigger responses and communicate with other systems in order to perform on a vast variety of repetitive tasks. Only substantially better: an RPA software robot never sleeps and makes zero mistakes.

### What Can Automation Do For You?

### **Robotic Process Automation**

- Emulates a Person by Executing Manual
- Makes Decisions Based on Set Rules
- Seamlessly Integrates with Existing Applications

### **Customer Outcomes**

- Accelerate Benefits From Digital Transformation
- Improve Customer Experience
- Reduce Compliance Cost and Risk
- Increase Employee Satisfaction and Engagement

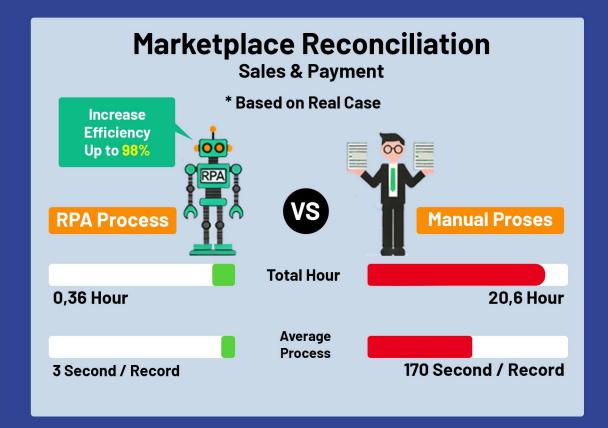






What Can Software Robots Do?

- Download PDF Email and Input to SAP Business One
- Transfer Data from e-Commerce /
  Marketplace Report to SAP
  Business One AR Invoice
- Collecting Sales from Marketplace
  Tokopedia to SAP Business One AR
  Invoice
- Create CSV e-Faktur From Sales Data











# Anything That Can be Automated, Will Be



# **Finance**

Process-to-Pay Order-to-Cash Record-to-Report



# HR

Payroll Onboarding & Offboarding Benefits Administration



# **Supply Chain**

**Inventory Management Demand & Supply** Planning Invoice & Contract Management



# **Customer Services**

Address Change Password Reset **Payments** Scheduling Appointments Order Modifications





# Plans That Suit Your Business/

# CLOUD LITE

# IDR 2 Million / Month / User

- Accounting finance
- Start Up Company
- 2 1 SAP Business One
  Starter Pack License &
  SAP HANA Database
- \*10 Mandays
  (IDR 30 Million)
  Remote/Offsite
- Cloud server (Amazon Web Service)
- Maintenance & Server

# GALAXY LITE

# IDR 333 Million

- Trading / Distribution
- Annual Revenue IDR 10B-20B
- Accounting, Finance, Purchasing, Inventory, Sales, Finance
- 5 user Starter Pack
  License & 5 user MsSQL
  License

# UNIVERSE

# **Call for Price**

- All Enterprise
- Annual Revenue Above IDR 20B
- SAP Business One Industry Solution for Retail,
  Distribution, Manufacture,
  Commodity and Feed
  Industries, Poultry Farm.
- SAP Business One Modules
  Fit to Organization

# What Makes Us Success?

Our Experiences shape our METHODOLOGY





# OUR GIVING BACK PROGRAM

Giving is Getting and Growing





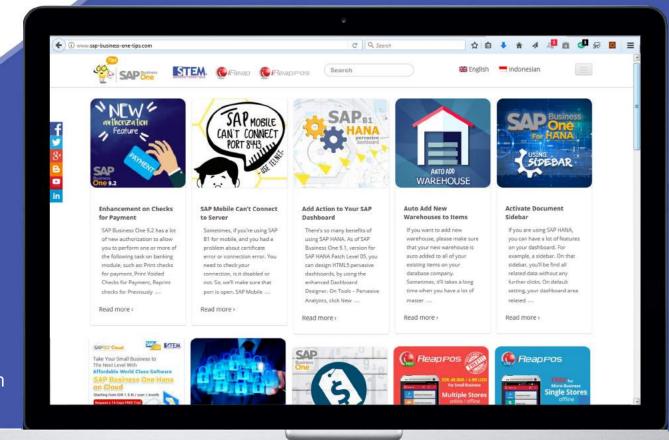
# Business One

www.sap-business-one-tips.com

**Tips** for knowledge about SAP Business One

### **Visit**

www.sap-business-one-tips.com





# GIVING BACK PROGRAM FOR MICRO BUSINESS



WWW.IREAPPOS.COM

Sterling Team proudly unveils our creation iREAP lite POS App on Google Play. The App is a FREE Application intended to help Micro/Small Shop owners to run and manage their shop operation. It comes with handy functionalities such as sales and inventory transactions as well as reports for each independence store. Our hope is that by using this technology, micro shop owners can better manage their business and hence ultimately grow their business.

This initiative is a way for us to contribute back to society using our talents and experiences. We strongly believe that just as we enjoy the growth of our business, we ought to try to make meaning on what we do. Sincere thanks to all our loyal customers who are indeed part of this initiative. Without your support, it is impossible for us to realize our dream.

Should you have any input or concern, please drop us email to **ireap@sterling-team.com** 

iREAP Lite POS can be downloaded from Google Play Store or <a href="http://www.sterling-team.com/ireaplite.html">http://www.sterling-team.com/ireaplite.html</a>











### **iREAP POS LITE Features**

- Supported languages: English, Indonesian, France and Russian
- Cashier or point of sale, support sales return
- Support transaction Hold and Recall for Sales. This features will be useful for cafe or restaurant business
- Scan Barcode using front Camera
- Printing receipts, with Wifi and Bluetooth Printer
- Inventory Control: Goods Receipt, Good Issue, Stock balance
- Inventory Cost with Standard and Moving Average Calculation Method with profit analysis report
- Master Data Management, item category and import from CSV
- Graphics Reporting
- Email Reporting
- Design for tablet on cashier module
- Backup & Restore DB to Google Drive or Local Driv







# Store Management on Cloud



Register you Company/Entity, Store, and Administrator in simple 5 Steps



### **USER AUTHORIZATION**

Assign User to specific stores with appropriate user access rights





Manage Item Category, Supplier, Customer, Item Master, and Selling Price whenever and wherever you are via Web or Mobile Apps. Managed and Automatic Syncronization to all Mobile POS

Should you have any input or concern, please drop us email to ireap@sterling-team.com

iREAP Lite POS can be downloaded from Google Play Store or www.ireappos.com







### **TRANSACTION**

Support Retail Sales, Goods Receipt and Goods Issue



### **MASTER DATA SYNCRONIZATION**

Store, Users, Product, Customer, Supplier, Price data are automatically syncronized between web dashboard and mobile apps.



### **MASTER DATA SYNCRONIZATION**

All Transaction, Goods Receipt, Retail Sales, Goods Issue are consolidated to cloud when and if internet connection available. If there is no internet connection, transactions are captured temporarily offline and syncrhonized automatically when internet connection becomes available, hence no business disruption.





Should you have any input or concern, please drop us email to **ireap@sterling-team.com** 

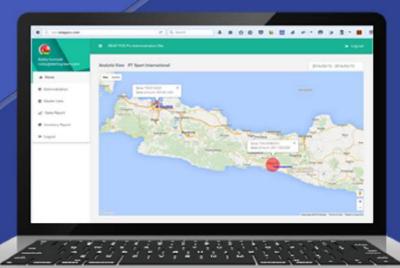
iREAP Lite POS can be downloaded from Google Play Store or **www.ireappos.com** 







# **REPORT & ANALYTIC**







Access consolidated reports for all stores on Web Dashboard anytime anywhere



Access individual store reports from Mobile Apps.









# FREE

IREAD POS
Easy & Powerful

IDR 1.396/ Days/Device

USD 0.137/

Days/Device (outside Indonesia)

Small-Medium

Multiple

Yes

Online & Offline

**More Info** www.ireappos.com

SPECIAL FEATURE

Fit for Business

Store

Product Set/ Recipe/Sales Bill

Connection

Micro

Single

No

Offline

**More Info** www.ireappos.com

# OUR TEAM























- sales-enquiry@sterling-team.com
- 087786555055
- Sampoerna Strategic Square South Tower 18th Jl. Jend Sudirman kav 45-46 Jakarta, 12930 Indonesia

www.sterling-team.com









n pt-sterling-tulus-cemerlang-stem-



